

Owl and Sewing Cat Privacy Policy

Last updated 18.05.18

This Privacy Policy describes how your personal information is collected, used, and shared when you visit or make a purchase from www.owlandsewingcat.com (the 'Site')

When you make a purchase through the Site, we collect certain information from you, including your name, billing address, shipping address. This is what we call "Personal Information" in this Privacy Policy.

HOW DO WE USE YOUR PERSONAL INFORMATION?

We use the information that we collect generally to fulfill any orders placed through the Site (including arranging for shipping and providing you with invoices and/or order confirmations). Additionally, we use this order information to communicate with you if needed. Please note, no information is held by Owl and Sewing Cat after the order is completed.

SHARING YOUR PERSONAL INFORMATION

We share your details with our couriers in order to fulfil your orders. For example, if you order an item from us for home delivery, we'll collect your address details to deliver your purchase, and pass them to our courier.

We use MailChimp to manage and process our mailing list for our newsletters. You can read more about how Mailchip handles this data on our behalf here: <https://mailchimp.com/legal/privacy/>.

We share your Personal Information with Google Analytics to help us understand how our customers use the Site -- you can read more about how Google uses your Personal Information here: <https://www.google.com/intl/en/policies/privacy/>. You can also opt-out of Google Analytics here: <https://tools.google.com/dlpage/gaoptout>.

Finally, we may also share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

CONSENT

In specific situations, we can collect and process your data with your consent. For example, when you tick a box to receive email newsletters. When collecting your personal data, we'll always make clear to you which data is necessary in connection with a particular service.

YOUR RIGHTS

If you are a EU resident, you have the right to request personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below.

Additionally, if you are a EU resident we note that we are processing your information in order to fulfill contracts we might have with you (for example if you make an order through the Site), or otherwise to pursue our legitimate business interests listed above.

DATA RETENTION

When you place an order through the Site, we will maintain your order information for our records until your order is completed, then, no information is stored by Owl and Sewing Cat.

CHANGES

We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

CONTACT US

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at info@owlandsewingcat.com or by mail using the details provided below:

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